## Thank You for Entrusting Us with Your Care





Lydia Clements, MD

## **Our Mission**

Medical Oncology Hematology Consultants provides the best care available to our patients by utilizing leading-edge technology, combined with clinical expertise and compassion. We provide comprehensive support to our patients and their family members in every aspect of their cancer journey, with respect and dignity.

## **Meet Your Care Team**

- Rita Dieringer, RN, OCN
- Robyn Biehn, RN, BSN, OCN
- Nikole Darby, Medical Assistant
- Lauren Balinski, Scheduler

Who to Call	
Scheduling Questions and Appointment Changes:	Lauren Balinski 302.366.1200 ext. 291  Messages left for Lauren will be returned within 24 hours.
Medical Questions:	Rita Dieringer or Robyn Biehn 302.366.1200 ext. 411  Messages left for Rita or Robin will be prioritized in order of medical urgency.
For Prescription refills:	In house pharmacy refills: Call 302.366.1200 ext. 255 if MOHC pharmacy is filling your prescriptions.
	Outside pharmacy refills: Call Rita/Robyn 302.366.1200 ext. 411
For Emergencies:	Call the on-call physician at 302.366.1200 When calling after hours, please mention the names of any chemotherapy or other treatment you are receiving and your diagnosis.
For Social Services:	Call Michelle Bailiff, LCSW, OSW-C, CCM at 302.366.1200 ext. 281
Please call us immediately if you experience any of the following - DO NOT WAIT TO CALL:	Preparing for Your Visit:
<ul> <li>A fever of 100.5 or higher</li> <li>Unrelieved nausea or vomiting</li> <li>Uncontrolled pain</li> <li>More than four loose stools (diarrhea) in a 24-hour period</li> <li>Constipation for more than 48 hours</li> <li>Mouth sores</li> </ul>	<ul> <li>Please bring an updated list of all of your medications (both taken regularly and as needed), including prescription, non-prescription, vitamins, and herbal supplements.</li> <li>Please tell us if you need refills on any medications. By law, most pain medications cannot be called in by phone, you will need a written prescription.</li> </ul>

4701 Ogletown-Stanton Rd., Ste. 3400 Located in the Helen F. Graham Cancer Center Newark, DE 19713





